

PROFILE JENSEN MERX

Person

Location: Age: Contact: FON: Munich (Germany) 42 Years jensen.merx@merx-consulting.de 0049 176 62186856

Education

Studies of Economics - University Freiburg Studies of IT - University Berlin Language: German, English, French

Oracle Skills - Functional and Technical

Oracle Alert 11.0x / 11i Oracle Developer R 10.7/11.0x/11i Oracle System Administration R 10.7/11.0x/11i/ R 12 Oracle Workflow Administrator R 11.5.7 Oracle Workflow Builder 2.5/2.6 Oracle Purchasing R 10.7/11.0x/11.5.9/ R 12 Oracle Self Service Purchasing 11.05 / 11.5.9/SSP5 Oracle Projects R 11.0x/11i Oracle Inventory R 10.7/11.0x/11i/ R 12 Oracle General Ledger R 10.7/11.0x/11i/ R 12 Oracle Financial Analyzer 6.2x/6.3x Oracle Express Server for Sun Solaris 6.2x/6.3x Oracle Accounts Payables R 10.7/11.0x/11.5.9/ R 12 Oracle Order Entry R 10.7/11.0x – Oracle Order Management R 11.5.9 Oracle Open Interfaces; Data Conversions & Interfaces SQL-PLUS 3.3, SQL-Loader 8.0, Oracle SQL Net, Toad, SQL Navigator Oracle Reports 2.5; Oracle Discoverer 2.0x/3.0x Decision Point Application (Data Warehouse System based on Oracle 9i)

Professional Experience

Oracle Applications experience over the last 12 years in Production support, custom development and trainings of finance, procurement, sales and manufacturing management users. Stabilize and optimize existing business processes and interfaces. Design of new bespoke functionalities related interfaces and reports for Oracle Purchasing, Self Service Procurement, Inventory, General Ledger, Account Payables and Project Accounting.

I was responsible for functional and technical design for various customizations, based on Business Process Gap Analyses.

Ensure clients Y2K compliance and Project leader for Green Field Implementation, 11i migration, euro conversions, implementation of Oracle Self Service Procurement and Oracle Project Accounting (Roll out).

Full-life cycle Implementation R 11.03/R 11.i for the Modules Purchasing, Inventory,
Accounts Payables, Project Accounting, General Ledger and Self Service Purchasing.
111 migrations / Project leader (IT) for 11.03 Production Maintenance Support and
future 111 upgrade.

Analyzing and mapping of customer business requirements. SAP systems to Oracle Applications process mapping.

Assisting IT and management users. Cleaning up data/processes, design and build of data load for Oracle Applications (PL/SQL) from other systems.

Eight years providing bespoke solutions, estimates and deliverables to various clients as listed in Projects below.

Business process analysis and business process reengineering projects for large technology, telecommunication and manufacturing companies, based on Oracle Projects, Oracle Order Entry, Procurement and various legacy systems.

Service Management for large German/UK Tourism Company. Managing new business requirements, business process reengineeringand improved change requests and issue resolution and escalation.

Since 07.2008

Business Consultant, System Analyst at

Telco Company / Telefonica o2 Germany, Munich Functional Design of Custom Development for Oracle R11.03 and

Interfacing from legacy systems.

Responsible for merging internal Self Service Procurement System and Telefonica Procurement System

02.2008 - 05.2008

Business Consultant at

Retail / Interseroh Cologne

R12 Green Field Implementation,

Responsible for the Procurement to Pay Process and Logistics

Business Process Analyses, Requirement Mapping, Module Design and Set up Oracle Payables and Purchasing, Functional Design for Interfaces and Customizations.

07.2007-01.2008

Business Consultant at

Travel Business Industry / TUI AG Hannover

Service Manager. Responsible for the Procure to Pay Process. Oracle Purchasing, IProcurement and Oracle Payables.

Oracle Application R11.5.9 and R11.5.10

Improved change requests and issue resolution between business and IT. Managed new business requirements, liaised with IT development, testing and key user training. Lead Role for Incident Management und setting up Customer Workshops for new Business Process. Training Key User and Supporting Oracle Applications in the Financial Area. Business Consultant at

Telco Company Germany / o2 Munich

Oracle General Ledger, Oracle Purchasing, Self Service Procurement, Order Entry, Account Receivables and Oracle Payables 11.03

Functional Design of Custom Development for Oracle R11.03 and Interfacing from legacy systems.

Analyzing Oracle 11i upgrade, migration to R11.05.10 and responsible for set up various CRP Environments for the Migration Project. Telecom Company Merge from SAP System to Oracle Application 11.03, includes business requirement mapping and system integration for the Modules General Ledger, Purchasing and Self Service Procurement.

Functional Responsibilities:

Requirement gathering, Functional Gap analysis, application design, configuration, modules set up, test script generation, writing training guides, training management and end users identifying functional and technical gaps, designing custom solutions and production support,

02.2005 - 08.2005

Business Consultant at

Industrial Manufacturing Company US / Enidine South Germany

Oracle Purchasing, Oracle Inventory, Oracle Order Management, Oracle work in Process. Full-life cycle Implementation R 11.5.9 Business Process and GAP Analyses - Set Up listed Oracle Modules for German Localization, Develop Custom Training in the areas Oracle Order Management, Purchasing and Manufacturing

10.2004 - 03.2005

Business Consultant at

Large Automotive Company Brussels / Toyota Belgium

Oracle Order Management, Advance Pricing, Product Configurator and Oracle Workflow R 11.5.8. Testing bespoke Custom Solutions for various Interfaces and Workflow, Oracle Interconnect.

01.2004 - 08-2004

Business Consultant at

Large Technology Company UK / SUN Microsystems Munich Oracle Projects – Change Management

The Project includes business process reengineering and new requirement mapping. Gap Analyses and post implementation workshops. Providing solutions and presenting to management board. Driving the change acceptance activities for 6 countries, which are targeted in the Oracle Project Accounting roll out for Professional Services. Analyze, develop and drive the country change acceptance plan with the EMEA change manager, country change managers and Business Solution Group engagement managers. Driving change acceptance plans focusing on business process re-engineering in order to deliver projects successfully, with improved profitability and operated more efficiently. Understanding of local Professional Services business processes and the related roles, the end state (business readiness) and map a business transition plan to achieve that end state using change acceptance plan and Six Sigma methodologies. Map processes and roles to achieve end state.

05.2001 - 09.2004

Business Consultant at

Large Telecom Company UK / BT Germany

Oracle Application Support Team for R 11i/ 11.03 Migration to R11i from 11.03. My primary responsibility during the project is Production Support of Finance/ Procurement Management Users. Stabilize and optimize existing processes and interfaces. Design of new bespoke functionality in Purchasing, Self service Procurement, Human Resource, Inventory, General ledger, Account Payables and Project Accounting. Include functional und technical design of customizations. Responsible in the role as project leader for euro conversions, Self Service Procurement, Project Accounting and migration Oracle Financial Analyzer from 6.2 to 6.3. Manage and define business process for Oracle Self Service Procurement, Purchasing, Project Accounting, Account Payables, General Ledger and Inventory. Maintain, set up custom requirements and system support for Oracle Self Service Procurement for 11i, Oracle Financials and Distributions. Responsible for Data Warehouse reporting based on Oracle Express Server (OLAP) and Oracle 9i Database (Decision Point Application)

11.1998 - 12.2001

Business Consultant at

Carglass GmbH, Köln / Automotive

Full-life cycle Implementation R 11.03

Project Management since October 2000. My primary responsibility during the project was the planning, designing and set up of all requirements using Oracle Purchasing, Inventory, Payables, General Ledger and Order Entry. Secondarily I was responsible in this area for the design of interfaces, Forms, Flex Fields, Custom Menu's, Application Responsibility, User Profile Options and Concurrent Manager (Application Object Library). Set up and designing the basis for data conversion programs. Planning, designing and coding of client Period End Reconciliation Requirements.

01.2001 - 05.2001

Business Consultant at

Viag Interkom GmbH / Telecommunication

Oracle Application Support R 11.03

Five months system testing, analyzing and support customer systems. The primary functional areas were Purchasing, Inventory, Payables and Order Entry.

10.1999 - 12.2000

Business Consultant at

Sunrise Communication, Zurich / Telecommunication

Oracle Support/Maintenance R 10.7

Support of finance management users. Stabilize, optimize existing and set up new procurement processes. Planning, designing and coding of client period end reconciliation requirements

01.1999 - 03.2000

Business Consultant at

Haefely Trench AG, Basel / Manufacturing

Oracle Support/Maintenance R 10.7

Modules Oracle Purchasing, Inventory, Order Entry and Work in Progress

04.1999 - 11.1999

Business Consultant at

Viag Interkom, München / Telecommunication

Oracle Support/ Maintenance R 10.7

Modules Oracle Purchasing and Inventory, Bills of Material

03.1999 - 05.1999

Business Consultant at

Texas Instruments, München / Manufacturing

Oracle Application Education R 11.03

05.1999 - 08.1999

Business Consultant at

Keystone GmbH, Mönchengladbach / Manufacturing

Oracle Application Support and Maintenance. Customer Education for the Release 10.7 - Modules Oracle Purchasing, Inventory, MRP and Work in Progress.

11.1998 - 05.1999

Trainer

Oracle München

Oracle Education R 10.7/R 11.03 for the Modules Oracle Purchasing and Inventory

08.1998 - 01.1999

Business Consultant at

EAO Olten, EAO Lumitas, Essen / Trade and Manufacturing

Oracle Application

Full-life cycle Implementation R 10.7

Modules Oracle Purchasing, Inventory and Order Entry

01.1997 - 08.1998

Business Consultant at

Marquette Hellige (GE), Freiburg / Manufacturing

Oracle Application Full-life cycle Implementation R 10.7

Modules Purchasing, Inventory and Order Entry